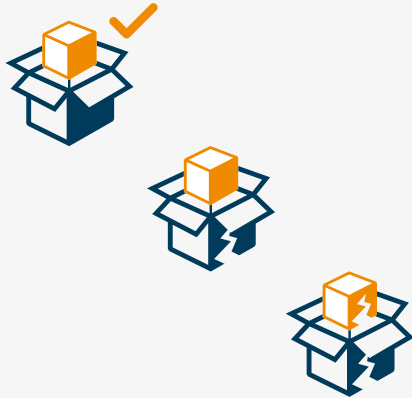


Returns & warranties.

Consider it done

Rules & procedure.

Rules.



- ▶ The item must have been purchased from Sinatec Europe BV.
- ▶ Return request must be requested within 21 days of the invoice date, claim the warranty request within the specified period of the item.
- ▶ Articles with a line value of € 15 ex VAT and articles with pop code A, B, C or S will not be returned but will be assessed during the next screening.
- ▶ Deviations in tire pressure and tread depth gauges & TPMS are not covered by warranty.
- ▶ Sinatec uses a 10% handling fee on return.
- ▶ The product must be in resalable condition, otherwise the return will not be accepted.
- ▶ Representatives do not accept returns.
- ▶ Has Sinatec unexpectedly made a mistake in the delivery of the articles? Then we will arrange the return and collection of the goods.



Procedure.

- ▶ Fill in the form correctly and completely; and send it to sales.europe@sinatec.com.
- ▶ You will receive an RMA number from Sinatec with which you can send the shipment to Sinatec.
- ▶ Returns and guarantees without an RMA number will not be processed.
- ▶ After receipt, the return shipment / warranty shipment will be assessed, you will be kept informed.

You will find the manuals & forms on the following pages.

Returns & warranties.

Consider it done

Return & warranty form.

1. Print and fill in the form
2. Send it to sales.europe@sinatec.com
or fax it to 084-0035009
3. You will receive a within 3 days response
with how to act.
4. Enclose the form with the shipment*

Shipping receipt number

Article number

Amount

Invoice number

Article number

Amount

Return request

Warranty request

Article number

Amount

Your reference

Article number

Amount

Company

Contact person

Street

Tel.

Zipcode +
City

E-mail:

RMA number

*Explanation of
warranty or return
request:*

*All fields must be completed for a correct & fast processing of the application.

Returns & warranties.

Consider it done

Address label. Fold in half and done.

Make sure that the shipment is only sent after the request has been confirmed by Sinatec Europe.
Always send your request with the return or warranty form; without these forms, the applications will not be processed.

**Afleveradres:
Sinatec Europe BV
Afdeling retouren & garanties
De Wetering 28
4906 CT Oosterhout
Nederland**